



Private lesson cancellation policies:

- All private lessons are reserved with a 24 hour cancellation policy. In the event a skater does not attend a scheduled lesson, and does not notify the coach at least 24 hours in advance, the skater will still be responsible for the cost of the lesson and a lesson ticket shall still be required to be provided to the coach for the missed lesson.
- In exchange for the policy above, in the event a coach misses a lesson without providing at least 24 hours' notice to the customer, the coach will owe the customer a private lesson of the same duration at no cost.

Please [contact the skating director, Jonathan Hayward](#) with any questions.